

# MIST SOFTWARE

- MIST helps companies save thousands of dollars while providing features that no other competitor does
- MIST has been proven to reduce labour by 50% and increase efficiency of every user
- Fast and regular updates to every part of the MIST ecosystem
  - Web user interface
  - MIST application
  - MIST operating system
- There is no other software on the market that competes with the speed and some of the most important features that MIST has uniquely developed for every ITAD business
- MIST has been custom built from the ground up including the operating system it runs on, to ensure everything can be integrated in one screen for the most efficient performance and user friendliness
- MIST can be white labeled with your own logo in the software testing application

# Audit

- Retrieve all specifications available about each hardware component in each system
  - Asset tag, serial
  - BIOS
  - Processor
  - Motherboard
  - Storage
  - Memory
  - Graphics
  - Wireless
  - Ethernet
  - Keyboard
  - USB Ports
  - Webcam
- Attributes such as serial numbers for components for proper inventory tracking purposes
- Review and export information from a web user interface for use in other applications such as ERP's.

# Testing

- Advanced testing is performed on all of the following components:
  - Processor - stress testing with temperature testing
  - Motherboard/BIOS - CMOS, POST status
  - Storage - SMART testing along with custom predictive failure detections
  - Memory - the most advanced and fastest memory testing
  - Graphics - benchmarking with performance measurements
  - Network - connection testing reliability
  - Audio - detect distorted, non-existent sound and microphone functionality
  - Keyboard - detect sticky keys, non-functional keys, trackpad buttons
  - USB Ports - detection of each USB port on the system including type A and type C
  - Webcam - detect color issues, distortion, blurriness

# Imaging

- Windows 10/11 base images provided/maintained by us
- Ability to capture images for specific models with your own customizations such as drivers, applications
- On the fly driver installation no need to capture images for every specific computer leading to increase speed
- Automatic Windows activation
- Inject digital (MAR) Microsoft Authorized Refurbisher keys into any system using MIST's custom built Microsoft MAR injection tool
- BIOS updates are performed automatically
- Windows updates are performed automatically



